

# Field Operations Manager

## Job Summary:

The Field Operations Manager is responsible for all aspects of field operations. The Field Operations Manager is in charge of Construction, Maintenance, Lawn Care, and Snow Management field work. The Field Operations Manager administers the operations facilities, field employees, projects and services, and field client relations. The goal of the Field Operations Manager is to manage field operations in a manner which maintains and enhances relationships, brand standards, and profitability and facilitates the realization of company goals.

## Key Qualities:

- High quality focus (customer service, performance and product, detail orientated).
- Strong leadership and management skills.

## Job Duties:

- Manage field operations facilities, including structures, equipment, materials, and supplies, to maintain in a good, clean, organized, and secure condition.
- Manage field employees to develop strong relationships and company culture; including recruiting, hiring, and managing field employees to ensure safety and policy compliance, performance and product standards, and job satisfaction.
- Manage field client relations to maintain and develop client relationships; including, but not limited to addressing project changes, client concerns, and project/ product reviews.
- Manage ALL field operations to ensure product and performance standards, contract fulfillment, efficiency and productivity, and policy and procedure compliance
- Perform field work as necessary to fulfill contacts, ensure quality and/ or productivity, and/ or manage personnel.

## Requirements:

- Significant experience in the landscape/construction industry.
- Experience in management or leadership position.
- Horticultural & Construction expertise.
- Knowledge of specific materials, methods, tools and equipment required to complete various landscape/construction practices
- Must possess a valid driver's license

- Must be able to pass a DOT medical exam license.
- MA hoisting license or ability to obtain

**Compensation:**

- Salary: commensurate with experience
- PTO
- IRA
- Health Insurance

**Schedule:**

- Full Time
- Year Round
- Variable schedule: expected 40-50 hr. weekly schedule during height of season, under 40 hr. weekly during off season